



Ecommerce Bootcamp

(Tech Infrastructure Global Grant by IFBC)

TIGG – Beneficiary Contribution Fee & Processing

11th April 2023

The reputation and success of TIGG is dependent on the process. To successfully implement the program, TIGG steering committee has setup an automated process for the IAs as below.

1) Contribution collection:

- a) Collecting the 20% contribution is the responsibility of IAs & their Associates.
- b) The IAs shall collect USD 300.00 only (or its equivalent in the local currency ~ the local taxes as may be applicable extra) and provide a receipt to the beneficiaries.

2) Licencing Process:

- a) The IAs shall log into the IFBC portal, click "Licence" and do the following
 - i) Raise an indent to IFBC by choosing the product name "TIGG Project".
 - ii) Generate batch ID.
 - iii) Specify currency and amount.
 - iv) Enter beneficiary details.
 - v) Enter exact amount received from beneficiary before any local tax.
 - vi) Enter date of receipt.
 - vii) Upload the payment receipt duplicate in attachments column (only PDF or JPG formats are permitted to be uploaded).
- b) Repeat the process 2.a.iii. to 2.a.vii. for adding up to 30 members per batch.
- c) After the completion of the batch entries, click complete batch button at the right bottom corner of the page. This will pop up with 2 buttons.
- d) Now either choose generate batch ID button for creating next batch or close batch processing button. If you click generate batch ID button, follow step b. If

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- you click close batch button, you will be sent back to IAs dashboard with the indent numbers listed batchwise.
- e) Click the indent number to transfer funds (amount auto calculated) to IFBC.
- f) Within 48-72 hours (depends on your time zone) after the receipt of funds, the licence key shall be sent to registered email ID of the IAs.

3) TIGG Account Setup:

- a) Login to portal, click "hosting" in dashboard and do the following
 - i) Choose the region and follow the instructions to complete the master setup process for the region.
 - ii) Complete the hosting, SSL, mail server and payment gateway merchant account setup for every beneficiary by choosing "multiple" instead of "standard".
 - iii) Add the licence number and test the package for every beneficiary.
- b) Allow 48 hours for all services to activate and sync except payment gateway.
- c) Load necessary apps to be ready for deployment.

4) Others:

- a) An impeccable record keeping with the details of the beneficiaries sourced against their associates shall enable IAs for "training fee & donations" claim.
- b) The final number of beneficiaries tallied with paid uploads shall be valid.
- c) The finance team of IA shall be available anytime for clarifications throughout the tenure of the project.
- d) An IA shall apply for additional provinces/states only after successful completion of the allocated provinces/states.
- e) Such applications shall be either for unassigned locations or for ongoing locations that are stalled due to the previously assigned IAs inadequacy of any sort.
- f) An NOC need to be obtained by the applicant IA from the ongoing locations IA to avoid clash of jurisdiction before applying.

Disclaimer

IFBC is a facilitating organization of the Tech Infrastructure Global Grant (TIGG). The beneficiary shall indemnify IFBC, IAs and associates from any technological disputes such as server downtime, SSL activation, payment gateway activation, etc., arising from this program. Any charges pertaining to the payment gateway usage shall be borne by the grant beneficiary and IFBC or IAs or associates shall have no part in any dispute arising out of the usage.

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Hon. Secretary & Board of Directors







